

Sinnesfreunde GmbH
General Terms and Conditions

1. Prices:

All prices are exclusive of the additional statutory turnover tax (VAT).

Should the period between the agreement of the contract and the event exceed 120 days, Sinnesfreunde GmbH reserves the right for price alterations if necessary.

2. Order Acceptance:

All quotations are non-binding until the order is placed.

3. Number of participants and specifications:

The customer is obliged to provide Sinnesfreunde GmbH with the exact number of participants as well as the definite selection of food and beverages 4 working days prior to event at the latest. The specifications are the basis for the final invoice. Additional orders of food, beverages, staff or equipment will be charged separately at the current Sinnesfreunde GmbH prices.

4. Customer complaint/ Notice of defects:

The customer must check immediately, if the delivered products have the condition agreed upon in the contract and if they are suitable for the purpose of usage. Cognizable defects must be reported immediately or respectively during the pick-up.

An exchange of incorrectly ordered products is impossible with foodstuffs and luxury foodstuffs.

If the complaint is based on improper storage of the products through the customer, Sinnesfreunde GmbH assumes no liability.

5. Payment Terms:

Unless otherwise agreed upon, all payments have to be settled (net) within 10 days after reception of the invoice.

We reserve the rights of ownership for the delivered products (conditional commodity) until all claims arising from the business relationship with the customer are settled.

For general orders with an expected net-volume of sales above € 10.000,-

- 50 % of the expected volume of sales via on-account invoice after placement of order
- outstanding payment on receipt of final invoice

For general orders with an expected net-volume of sales above € 25.000,-

- 40 % of the expected volume of sales via on-account invoice after placement of order
- 40 % of the expected volume of sales via on-account invoice one week (5 working days) prior to the event
- outstanding payment on receipt of final invoice

For exhibition-related orders with an expected net-volume of sales above € 10.000,-

- 40 % of the expected volume of sales via on-account invoice after placement of order
- 40 % of the expected volume of sales via on-account one week (5 working days) prior to the exhibition
- outstanding payment on receipt of final invoice

6. Stock-out, Breakage and Damages

The customer is in charge of the rental items from the time of take-over until the return of the items. Redemption of items is carried out with reservations. The exact amount of damaged or lost items cannot be determined until completion of the cleaning process. In case of damage or loss of items caused by customer negligence, the costs for replacement or repairs are charged separately.

7. Cancellation

In the event of the customer's withdrawal from the contract up to 10 working days prior to event, 50% of the total order value will be charged. In the event of the customer's withdrawal from the contract up to 5 working days prior to the event, the total order value is charged, minus expenses or services saved.

8. Place of general jurisdiction and Place of fulfillment

Sole place of general jurisdiction and fulfillment for all disputes among the parties arising out of and in relation to this business relationship is Munich. With the placing of the order our general terms and conditions are accepted. Any amendments or additions to the contract, to the proposal acceptance or these terms and conditions for events must be made in writing. Any unilateral alterations or additions by the customer shall be void.